

## The Neighbourhood Centre

### Community Visitors Scheme

The CVS matches community volunteers with aged care recipients who provide one-to-one visits on a regular basis with in residential care setting or for people receiving home care packages.

Group visits with-in the residential homes are also part of the CVS. Any care recipient whose quality of life could be improved by the companionship of a regular community visitor can be referred to the CVS, by their aged care provider.



Friends for  
Older People

## *The Neighbourhood Centre*

Open 9am to 4.30pm

Monday to Friday

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We are here



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Neighbourhood  
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Community Visitors  
Scheme

*Friends for Older  
People*



## Welcoming

### The Neighbourhood Centre Community Visitors Scheme

The Community Visitors Scheme aims to enrich an older persons quality of life. The scheme is for older people who are socially isolated or lonely and would benefit from a friendly visitor.

A Community Visitors is a volunteer who is matched with a resident of an aged care facility or a home care packaged recipient and visits them regularly.

We welcome people from all backgrounds and countries.

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Monday to Friday

## Respecting

A community visitor is a person who volunteers to visit and befriend a care recipient receiving Government Subsidised Aged Care services (residential aged care and home care packages).

Aged care recipients come from a variety of different social and cultural backgrounds, and community visitors from all backgrounds are welcome. Volunteering as a community visitor can be a rewarding experience. By befriending an older person, volunteers have a chance to make a positive difference to the care recipient's life – as well as their own.



Australian Government  
Department of Social Services

## Connecting

### What we do

- recruit, train and support volunteer community visitors
- match volunteers to care recipients
- support visitor-resident relationships.

As a community visitors you have to commit to visiting your friend at least once per fortnight.

During a visit time can be spent together having a chat, working on a hobby together or discussing news, travel or a topic of mutual interest.

### The Neighbourhood Centre

Our Values are:  
Respect, Integrity,  
Equality, Inclusion.