

## Bathurst Migrant Support Outreach Area

Lithgow

Cowra

Grenfell

Oberon

Blayney

Kandos/Rylstone

Condobolin

Lake Cargelligo

Free and friendly help for  
new migrants and refugees

### Multicultural Newsletter

A twice yearly Multicultural Newsletter helps keep community members informed and also gives migrants of the region important information about services and events.

The Neighbourhood Centre provides this service in partnership with Settlement Services International under the NSW Settlement Partnership (NSP)  
<http://www.ssi.org.au/nsw-settlement-partnership>

NSP is funded under the Settlement Services Program funded by Department Social Services.

## Where to find Migrant Support

**The Neighbourhood Centre**  
Office hours 9am to 4.30pm  
Monday to Friday

96 Russell Street  
PO Box 1469  
Bathurst NSW 2795

Ph: 6332 4866

Mob: 0407 459 488

Fax: 6332 1244

Web: [www.binc.org.au](http://www.binc.org.au)

[migrantsupport@binc.org.au](mailto:migrantsupport@binc.org.au)

<http://www.facebook.com/TheNeighbourhoodCentre>



## Migrant Support Outreach

Assistance for Service Providers supporting newly arrived migrants and refugees

We are here



## Assistance for Service Providers



### The Migrant Support Worker

- Is based in Bathurst
- Is available for advice and support regarding assisting newly arrived migrants and refugees
- Can teach you how to access and use the interpreter service
- Can assist with client advocacy
- Can provide you with multilingual resources
- Can speak to your staff on cultural awareness, respect and sensitivity
- Is available 5 days a week  
9am - 3pm

## Assistance for new migrants and refugees



### Migrant Support is FREE

- Works with eligible migrants and refugees in the first 5 years after their arrival
- Will listen carefully and helps clients decide what to do
- Shows clients where to find help and facilitates the referral process
- Will use telephone interpreters so clients can speak in their own language
- Works with clients towards their independence
- Teaches clients what to do if they have a complaint.

## Useful Contacts



Translating and Interpreting Service - TIS National telephone interpreting available 24 hours every day over 170 languages  
**131 450**

Department of Immigration and Border Protection  
**131881**                      **immi.gov.au**

Citizenship Enquiry Line  
**131880**

Health Care Interpreter Service  
Free telephone interpreting for Public Health Organisations  
**1800 674 994**