Bathurst Migrant Support Outreach Area

Lithgow

Cowra

Grenfell

Oberon

Blayney

Kandos/Rylstone

Condobolin

Lake Cargelligo

Free and friendly help for new migrants and refugees

Multicultural Newsletter

A twice yearly Multicultural Newsletter helps keep community members informed and also gives migrants of the region important information about services and events.







Where to find Migrant Support

The Neighbourhood Centre
Office hours 9am to 4.30pm
Monday to Friday

96 Russell Street PO Box 1469 Bathurst NSW 2795

Ph: 6332 4866
Mob: 0407 459 488
Web: www.binc.org.au
migrantsupport@binc.org.au

http://www.facebook.com/TheNeighbourhoodCentre

We are here





Migrant Support Outreach

Assistance for Service
Providers supporting
newly arrived migrants
and refugees

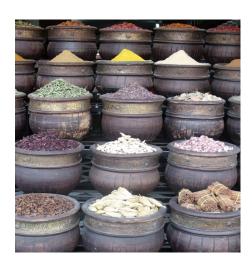
Assistance for Service Providers



The Migrant Support Worker

- Is based in Bathurst
- Is available for advice and support regarding assisting newly arrived migrants and refugees
- Can teach you how to access and use the interpreter service
- Can assist with client advocacy
- Can provide you with multilingual resources
- Can speak to your staff on cultural awareness, respect and sensitivity
- Is available 5 days a week
 9am 3pm

Assistance for new migrants and refugees



Migrant Support is FREE

- Works with eligible migrants and refugees in the first 5 years after their arrival
- Will listen carefully and helps clients decide what to do
- Shows clients where to find help and facilitates the referral process
- Will use telephone interpreters so clients can speak in their own language
- Works with clients towards their independence
- Teaches clients what to do if they have a complaint.

Useful Contacts



Translating and Interpreting Service - TIS National telephone interpreting available 24 hours every day over 170 languages 131 450

Department of Immigration and Border Protection

131881 immi.gov.au

Citizenship Enquiry Line **131880**

Health Care Interpreter Service Free telephone interpreting for Public Health Organisations 1800 674 994