

Bathurst Migrant Support Outreach Area

Lithgow

Cowra

Grenfell

Oberon

Blayney

Kandos/Rylstone

Condobolin

Lake Cargelligo

Free and friendly help for
new migrants and refugees

Multicultural Newsletter

A twice yearly Multicultural Newsletter helps keep community members informed and also gives migrants of the region important information about services and events.



NSW
Settlement
Partnership



Where to find Migrant Support

The Neighbourhood Centre
Office hours 9am to 4.30pm
Monday to Friday

96 Russell Street
PO Box 1469
Bathurst NSW 2795

Ph: 6332 4866

Mob: 0407 459 488

Web: www.binc.org.au

migrantsupport@binc.org.au

<http://www.facebook.com/TheNeighbourhoodCentre>



Migrant Support Outreach

Assistance for Service
Providers supporting
newly arrived migrants
and refugees

Assistance for Service Providers



The Migrant Support Worker

- Is based in Bathurst
- Is available for advice and support regarding assisting newly arrived migrants and refugees
- Can teach you how to access and use the interpreter service
- Can assist with client advocacy
- Can provide you with multilingual resources
- Can speak to your staff on cultural awareness, respect and sensitivity
- Is available 5 days a week
9am - 3pm

Assistance for new migrants and refugees



Migrant Support is FREE

- Works with eligible migrants and refugees in the first 5 years after their arrival
- Will listen carefully and helps clients decide what to do
- Shows clients where to find help and facilitates the referral process
- Will use telephone interpreters so clients can speak in their own language
- Works with clients towards their independence
- Teaches clients what to do if they have a complaint.

Useful Contacts



Translating and Interpreting Service - TIS National telephone interpreting available 24 hours every day over 170 languages
131 450

Department of Immigration and Border Protection
131881 **immi.gov.au**

Citizenship Enquiry Line
131880

Health Care Interpreter Service
Free telephone interpreting for Public Health Organisations
1800 674 994